

NATIONAL PUBLIC SECTOR FRAMEWORK

For the provision of TELECOMS SERVICES and Associated Supplies and Services

REF: CPC/DU/TELE/16



Connect, Communicate & Collaborate

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We Are Pennine – your trusted Telecom partner

With over 40 years experience, we have an enviable track record providing telephony solutions across the public sector. Our market leading solutions provide peace of mind, from design, project management, implementation, training and user adoption as well as a range of support options.

At Pennine we are proud of the strong reputation we have built, not only for providing cost-effective solutions but also for implementing solutions that enhance productivity and improve the way teams communicate.



We are here to help you connect, communicate and collaborate

Typical telecom requirements in the public sector

- *Replace legacy telephony hardware*
- *Reduce costs and complexity*
- *Reduce associated costs eg cabling*
- *Increase speed of change*
- *Improve internal communications*
- *Improve interaction within teams and across departments*
- *Protection via compliance and GDPR*
- *Improve customer service*
- *Social Media considerations*
- *Allow staff to communicate, HOW they wish*
- *Allow staff to communicate, WHEN they wish*
- *See presence and availability of staff through telephony solution*
- *Simplify communications*





The framework provides added value throughout when compared with other Public Sector telecoms services frameworks. For example,

Our Solutions:

As an independent solutions provider, Pennine is a recognised Business Partner to many of the world's largest telecommunications manufacturers and network providers including Avaya and Microsoft. It is these strategic alliances that give us the flexibility to provide complete solutions that are specifically tailored to the current and future needs of all of our customers.

As a complete business communication solutions provider, our aim is to deliver total customer satisfaction by providing a solutions-led service which embraces a diverse range of technologies. By giving you access to specialist expertise across not one, but several, often inter-related disciplines, we are able to add value through the design and implementation of fully integrated solutions. Such solutions span telephony, wide area, local area and business wi-fi networks, hosted services, business mobiles, unified communications, business radio systems and IT services.

Choose from an on-premise, hosted or a best of both worlds hybrid solution

Stay connected wherever you are

By choosing a unified communications solution your staff will be equipped with the tools to transform any connected space into a hyper-efficient modern workplace.

Our Unified Communications Solutions empower employees by delivering feature-rich, reliable and easy to use communications, regardless of where they are working from.

By bringing together voice, email, mobility, presence & instant messaging, video and conferencing our solutions deliver richer, more productive and responsive communications to unite staff and customers wherever they are – regardless of departmental, national or international borders.



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